News From OCLC

Compiled by Morris Levy For MLA CMC Business Meeting March 7, 2024

OCLC Products and Services Release Notes

Find the most current release notes for many OCLC products and services as well as links to data updates and to dynamic collection lists at https://help.oclc.org/Librarian_Toolbox/Release_notes. Included are CONTENTdm, EZproxy, Tipasa, WorldCat Discovery, WorldCat Knowledge Base, WorldCat Matching, WorldCat Validation, WorldShare Acquisitions, WorldShare Circulation, WorldShare Collection Evaluation, WorldShare Collection Manager, WorldShare Interlibrary Loan, WorldShare License Manager, WorldShare Record Manager, and WorldShare Reports.

WorldCat, Cataloging, and Metadata

WorldCat Entities linked data URIs added to WorldCat MARC records

Linked data builds rich connections across library resources, making those resources more discoverable, providing opportunities to improve workflows, and supporting easier integration of valuable library data into other systems and services.

As announced on the OCLC Community Center, we're taking an important step in preparation for significant, upcoming advances in integrating linked data into your cataloging and metadata workflows. We've started adding WorldCat Entities URIs (Uniform Resource Identifiers) to WorldCat records as \$1 links in 100, 600, 647, 651, and 700 MARC fields. There's no action you need to take—the new data will be included in WorldCat records you export using OCLC cataloging applications.

As an example, the WorldCat record OCN 316483 now includes the following data:

- 316483, 100 1_ \$a Sevareid, Eric, \$d 1912-1992, \$e author. \$1 https://id.oclc.org/worldcat/entity/E39PBJyrWWTFrcRkh4GtcffTHC
- 316483, 600 17 \$a Sevareid, Eric, \$d 1912-1992. \$2 fast \$0 (OCoLC)fst00037345 \$1 https://id.oclc.org/worldcat/entity/E39PBJyrWWTFrcRkh4GtcffTHC
- 316483, 647 _7 \$a World War \$d (1939-1945) \$2 fast \$0 (OCoLC)fst01180924
 \$1 https://id.oclc.org/worldcat/entity/E39Qhp4vBbhpRH9XvjbDFXtxhb
- 316483, 651 _7 \$a United States. \$2 fast \$0 (OCoLC)fst01204155 \$1 https://id.oclc.org/worldcat/entity/E39PBJtxgQXMWgmjMjjwXRHgrg
- 316483, 700 1_ \$a Stein, Gertrude, \$d 1874-1946, \$e contributor. \$1 https://id.oclc.org/worldcat/entity/E39PBJhhpHr4vrM87p4BrDHjYP

Enriching WorldCat MARC records with WorldCat Entities URIs establishes a bridge between MARC data and linked data, providing a starting point for connecting data

across local systems and workflows and for using linked data functionality in local discovery systems. Next month, we'll share more information about enhancements that will further integrate linked data into your existing workflows.

Libraries and their partners interested in building new linked data applications and services can reference these URIs by exploring more than 150 million WorldCat Entities at entities.oclc.org.

WorldShare Record Manager Special Release Notes for WorldCat Holdings Audience Levels, December 2023

This special release of the WorldCat Holdings Audience Levels functionality provides several new features and enhancements that will help you manage more complex workflows across various applications:

- In WorldShare Record Manager and WorldShare Circulation:
 - o The ability to set WorldCat holdings audience levels, allowing WMS libraries to control who can see if they have specific titles or copies of an item in their collection. By assigning a specific level to a holding, you can suppress the holding from the general public. You can specify at the title or copy level which of your holdings are displayed to:
 - Library staff
 - Library staff and library patrons
 - Everyone within a library's instance of WorldCat Discovery
 - All WorldCat libraries
 - o In WorldShare Collection Manager:
 - Control Holding Audience Level at the Institution Level
 - Control Holding Audience Level at the Collection Level
 - Option to control Holding Audience Level for Data Sync Collections (OCLC staff only)
 - o In WorldShare Acquisitions:
 - Support for different audience levels when receiving and ordering
 - Support for audience levels when receiving and binding serial issues
 - o In WorldCat Discovery:
 - Consider the audience level in combination with the user's role/permissions when displaying search results
 - Enable IP authentication ranges to show suppressed holdings
 - Enable a sign-in prompt for a more personalized experience

Full details are available in the <u>WorldShare Record Manager Special Release Notes for</u> WorldCat Holdings Audience Levels, December 2023.

Discovery and Reference Services

OCLC launches Arabic Discovery Catalog to increase discoverability, access to Arabic library collections

OCLC has introduced the <u>Arabic Discovery Catalog</u>, a new initiative that brings together bibliographic records from libraries located in Arab countries into one catalog to enhance the discoverability and visibility of these collections for international research.

The Arabic Discovery Catalog currently includes records of more than 3.8 million Arabic resources and continues to grow, making it one of the most comprehensive bibliographic resources of Arabic culture.

OCLC staff have indexed records in Arabic and taken steps to ensure that sorting and searching of results are accurately displayed to deliver an intuitive and seamless discovery experience using Arabic script. The Arabic Discovery Catalog is built on the WorldCat Discovery platform, the discovery solution developed by OCLC that makes it possible for people to easily find and get resources available in libraries worldwide through a single search.

Similar initiatives using the same OCLC solution—such as <u>WorldCat España</u> and the <u>Art Discovery Group Catalog</u>—have been emerging in other parts of the world where libraries seek to gather together specific bibliographic records, by geography or subject matter, to improve discoverability and online visibility.

As part of OCLC's web visibility program, library collections that are part of the Arabic Discovery Catalog are more visible on the web through <u>WorldCat.org</u>, and through a variety of search engines and other popular websites.

A webpage in both <u>Arabic</u> and <u>English</u> is now available with the catalog search box, information about the catalog, and a request form for libraries that want to learn more about the initiative.

View this news release in Arabic.

Member Relations, Advocacy, Governance, and Training

Ginny Steel elected Chair, Tim Robinson takes seat on OCLC Board of Trustees

Ginny Steel, the Norman and Armena Powell University Librarian, University of California, Los Angeles, has been elected Chair, and Tim Robinson, Chief Executive Officer of Nationwide Children's Hospital, took his seat on the OCLC Board of Trustees today during the Board's November meeting.

The OCLC Board of Trustees guides the vision of OCLC, shaping its strategy and goals. The Board also fulfills the fiduciary duty of protecting OCLC's shared assets and investments. In addition, the Board is responsible for recruiting and working with the OCLC President and CEO, and for monitoring the organization through a dedicated audit process.

Full details are available in the news release.

OCLC named 'Best Place to Work in IT' by Computerworld

OCLC, the leading library technology and research organization, has been named the best place to work in IT among midsize global organizations on Computerworld's 2024

Best Places to Work in IT annual list. It is the second consecutive year that OCLC has

been recognized as best in its class. With its staff of 1,200 worldwide, OCLC placed first in the category of midsize employers (1,001 to 4,999 employees).

This is the 14th time that OCLC has been selected among Computerworld's top workplaces for information technology (IT) professionals. The recognition is part of the IT publication's annual selection of the Best Places to Work in IT. While in past years the survey has been offered only to U.S.-based companies, the last two years Computerworld welcomed participation by organizations worldwide.

In addition to placing first overall in the midsize category, OCLC placed first for its diversity strategies programs, first for its exceptional benefits, seventh for hybrid work experience, and ninth for IT growth.

The Best Places to Work in IT list is an annual ranking of the top work environments for technology professionals by Computerworld. The list is compiled based on a survey of company attributes in categories such as benefits, career development, compensation, DEI, future of work, training, and retention. In addition, the rankings are reviewed and vetted by a panel of industry experts.

More about careers at OCLC is on the OCLC website.

Información Científica Internacional to distribute OCLC services in Mexico and Central America

OCLC is partnering with Información Científica Internacional (ICL Cloud), a leading library services organization based in Monterrey with offices in Mexico City, as a new distributor of OCLC services in Mexico, Guatemala, Panama, Honduras, and El Salvador. ICl Cloud specializes in providing and supporting a wide range of library programs and services to academic, public, corporate, and government libraries. It is now representing OCLC for institutions interested in cataloging, resource sharing, WorldCat Discovery, CONTENTdm, WorldShare Management Services, WebDewey, and EZproxy services in these countries.

This new partnership represents a significant step forward in bringing libraries in Mexico and Central America into the global library community.

The ICI Cloud team has been working with libraries for more than 25 years in different capacities, such as IT, customer support, and sales.

More about OCLC in Latin America is on the website.

Centering Community VOICE

Are you looking to deepen or expand your library's outreach services for children and families from underserved communities, or would you like to build your library's outreach efforts but don't know where to begin? Have you been looking for ways to incorporate social justice principles into your outreach efforts? Would you like strategies for how to thoughtfully and compassionately provide outreach in communities whose identities and values are different from yours? Then we have the right course for you! Centering Community VOICE includes in-depth, approachable content that guides you through a value-focused, outcomes-based process for developing, delivering, and assessing outreach programs for children and families from underserved groups. The self-paced course is designed for library staff at all levels who are interested in providing outreach services for children and families.

The course leads you through every step of the process from beginning to end. You'll learn how to begin this work, including methods for building internal buy-in and connecting with community partners, steps for uncovering and understanding the values your community holds, and methods for working with your community to identify and create outreach outcomes centered around their values. You can then measure those outcomes and use that data to demonstrate and communicate the impact of all that you

do. Developed in partnership with 20 library staff conducting community outreach around the country, practitioner-tested tools and strategies guide each step of this process in a downloadable and printable workbook.

Additionally, the course provides modules on social justice principles and trauma-informed practices that you can apply to ensure your outreach programs and services are offered in an equitable and empathetic way with and for families in underserved communities.

For more information, see

https://www.webjunction.org/news/webjunction/centering-community-voice.html

OCLC Research

New OCLC research report: Building RDM capacity through strategic library collaboration

OCLC Research has published the new report *Building Research Data Management Capacity: Case Studies in Strategic Library Collaboration*, which provides actionable recommendations based on real-world case studies that libraries can apply to make their own collaborations successful and sustainable.

Research data management is an increasingly vital strategic interest for academic libraries, and many collaborate with other libraries to scale resources and meet institutional RDM needs. Library collaboration is a strategic decision that can transform your institution's RDM capabilities, but successful and sustainable collaboration is not guaranteed and requires careful consideration.

The report shares experiences and insights from the Texas Data Repository, Portage Network, and Data Curation Network to illuminate the challenges, opportunities, and considerations of building RDM service capacity through collaboration.

Read the report: https://oc.lc/rdm-collaboration-report

University of Utah Libraries join the OCLC Research Library Partnership

The University of Utah Libraries—including the J. Willard Marriott Library, Spencer S. Eccles Health Sciences Library, and the James E. Faust Law Library—have joined the OCLC Research Library Partnership.

The J. Willard Marriott Library at the University of Utah is the flagship academic library for the Utah State System of Higher Education and the largest state-funded academic library in the six-state region of Idaho, Montana, Nevada, New Mexico, Utah, and Wyoming. As the primary service hub and destination for students at this research-intensive university, the Marriott Library is integral to the teaching, research, and public life missions of the University of Utah, serving more than 35,000 students, approximately 20,000 faculty and staff, and researchers from throughout the world. Library holdings include over 4.4 million volumes (print and electronic) and over 400 unique digital collections containing more than 1 million photographs, maps, books, audio recordings, newspaper articles, and other items.

Important special collections cover Utah, the Church of Jesus Christ of Latter-day Saints, and the West and include extensive science, engineering, medical, legal archives, and the Ski and Snow Sports Archives—one of the largest of its kind globally. The library also holds over one million historical photographs and extensive film collections. The Spencer S. Eccles Health Sciences Library serves the university's health campus, including the School of Medicine and the College of Nursing, amongst other units. The James E. Faust Law Library serves the students and faculty of the S.J. Quinney College of Law.

The OCLC RLP supports focused programming and research in four areas crucial to research libraries:

- Research support
- Unique and distinctive collections
- Resource sharing
- Next generation metadata

Across these four areas, the RLP seeks to support libraries through the challenges of COVID-19 and to advance equity, diversity, and inclusion efforts. The RLP currently comprises 124 Partner institutions around the world.

Visit oc.lc/rlp to learn more about the OCLC Research Library Partnership.