

News From OCLC

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OCLC Products and Services Release Notes

Find the most current release notes for many OCLC products and services as well as links to data updates and to dynamic collection lists at https://help.oclc.org/Librarian_Toolbox/Release_notes. Included are CONTENTdm, EZproxy, Tipasa, WorldCat Discovery, WorldCat Knowledge Base, WorldCat Validation, WorldShare Acquisitions, WorldShare Circulation, WorldShare Collection Evaluation, WorldShare Collection Manager, WorldShare Interlibrary Loan, WorldShare License Manager, WorldShare Record Manager, and WorldShare Reports.

WorldCat, Cataloging, and Metadata

National Library of Cuba Collection Registered in WorldCat

The University of Florida (<http://www.ufl.edu/academics/libraries/>) is working with the Biblioteca Nacional de Cuba José Martí (BNCJM) (<http://www.bnjm.cu/web/app.php>), the National Library of Cuba, to register Cuban materials in WorldCat. Through a unique partnership between the BNCJM, the University of Florida, and OCLC, 133,000 Cuban titles have been registered in WorldCat. More than 97,000 of these are unique records in WorldCat, and valuable additions to the worldwide library community. OCLC provided expertise in data cleansing and loaded the data in WorldCat for tens of thousands of BNCJM records. Additionally, the University of Florida converted thousands of cards to Machine Readable Cataloging (MARC) records, provided BNCJM with copies of all the records loaded to date, and is providing ongoing support to BNCJM for loading future catalog records into WorldCat. The BNCJM collection appears in WorldCat as part of the University of Florida Libraries collection distinguished by the holding designation "University of Florida BNCJM." Interlibrary loan is not available for these items, but the digital surrogates will become available for public access through Celebrating Cuba! Collaborative Digital Collections of Cuban Patrimony (<http://ufdc.ufl.edu/Cuba>), a set of initiatives to create broad and deep open access to digital collections that celebrate Cuban patrimony, including the unique holdings of the BNCJM. The Smathers Libraries at the University of Florida began to develop and program collections to support Cuban studies in the late 1920s, and in 1952 under the national Farmington Plan, assumed a special responsibility for acquisitions. The Latin American and Caribbean Collection alone contains thousands of printed works and reels of microfilm concerning Cuba, and these holdings continue to grow rapidly each year. This reflects the University of Florida's overall broad-based interest in Cuba. WorldCat offers researchers the ability to view library collections from anywhere in the world, giving them access to a rich assortment of information. There are 491 languages and dialects represented in WorldCat, and 62 percent of records represent materials in languages other than English. Collections represented in WorldCat span more than 5,000 years of recorded knowledge. This unique collection of information encompasses records in a variety of formats—books, e-books, DVDs, digital resources, serials, sound recordings, musical scores, maps, visual materials, mixed materials, computer files, and more.

OCLC and Springer Nature Partner to Offer Seamless Workflows

OCLC is pleased to partner with Springer Nature to automate e-resource management workflows, eliminating the need for manual intervention by library staff. This means that (with your permission) Springer Nature will provide weekly updates to OCLC with your library-specific holdings data (including new and deleted titles) so that OCLC can automatically:

- Register your collections (including ejournal coverage data) in the WorldCat knowledge base.
- Keep your WorldCat holdings up-to-date for Springer Nature ejournals and ebooks (including subscribed and individually purchased).
- Provide full-text links to ensure seamless access.
- Deliver customizable MARC records with ongoing updates as collections change over time.

To learn how to make your Springer Nature collections easier to find, access and manage, please visit <http://oc.lc/springernature>.

Discovery and Reference

OCLC Partners with StackMap to Enhance Discovery Experience

OCLC is partnering with StackMap (<https://www.stackmap.io/>), an indoor mapping and way-finding service, to enhance the discovery of library materials by providing maps and detailed directions to the location of physical items within a library. Libraries currently using WorldShare Management Services (WMS) (<https://www.oclc.org/en/worldshare-management-services.html>) can subscribe to StackMap and integrate within the WorldCat Discovery (<https://www.oclc.org/en/worldcat-discovery.html>) interface to enhance the user experience. After identifying a desired physical item using WorldCat Discovery, users are now able to locate the item within the library without the difficulty of navigating through the stacks armed only with a call number. As an indoor mapping platform, StackMap provides users with a detailed map and written directions to the location of physical items within the library. While OCLC libraries previously had the ability to use StackMap through StackMap's browser extensions, mutual subscribers will benefit from this native integration with WorldCat Discovery through a more seamless and intuitive user experience. WMS libraries that subscribe to StackMap and use WorldCat Discovery as their search interface can immediately integrate StackMap. WMS WorldCat Discovery libraries who are interested in subscribing to StackMap to benefit from this integration can book a demo at <https://www.stackmap.io/schedule-demo>.

Management Services

McGill University Upgrades Fully to OCLC WorldShare Management Services

In May 2019, McGill University, one of Canada's top ranked research-intensive institutions, will be upgrading its knowledge management infrastructure and fully integrating OCLC WorldShare Management Services (WMS) as its cloud-based library services platform. In the summer of 2018, McGill Library upgraded the existing WorldCat Local online catalogue and search tool to its successor WorldCat Discovery. The final stage of the upgrade will bring together all applications needed to manage a library, including acquisitions, circulation, metadata, resource sharing, license management, full analytics, and a single-search discovery interface for library users.

Mannix Library Moving to OCLC WorldShare Management Services

On 2018 November 2, Mannix Library signed an agreement with OCLC for its WorldShare® Management Services (WMS). The transition to a new library services platform is now well underway. Mannix Library is a member library of the University of Divinity, a collegiate university in Australia that was founded in 1910. Implementation of WMS will occur in the first few weeks of 2019 with a go-live date set for early 2019, which conveniently coincides with the start of the school year in Australia. WMS is a cloud-based library services platform that offers all of the applications needed to manage a library. The system is fully standards-compliant, ensuring that cataloging data is of the highest quality. OCLC also integrates fully with Libraries Australia, the resources sharing service managed by the National Library of Australia, which also provides the data that underpin the Trove discovery service (<https://trove.nla.gov.au/>). When Mannix Library adds holdings directly to WorldCat, OCLC's nightly automated process for synchronizing WorldCat holdings with Libraries Australia ensures that our Libraries Australia records are always up-to-date, without the need for any extra intervention by cataloging staff. A couple of other reasons helped Mannix Library decide to move to WMS:

- System upgrades, ongoing support, and training on new releases are all included in the annual subscription. There will be no additional costs to ensure access to the system's latest features and functionality.
- Founded over 50 years ago, OCLC is a globally-recognized organization, which also has office and support staff conveniently located in Melbourne. The OCLC implementation team have worked with Mannix Library staff on an accelerated implementation plan to ensure the system will be operational prior to the start of first semester 2019.
- Ability to perform automated patron loads from TAMS.

- The American Theological Library Association (ATLA) offers a consortium discount for ATLA member libraries that wish to use WMS. This is the only arrangement that ATLA currently has with a Library Services Platform vendor.
- WMS is used by a growing number of libraries around the world, including National Libraries (e.g., Canada and New Zealand), as well as many other University, College, and Research Libraries.

Mannix Library staff were unanimous in their decision to move to the new library services platform and are all looking forward to the challenges and opportunities that will flow from the implementation of OCLC WorldShare Management Services.

Resource Sharing

Maine Cooperative to Expand Shared Print Project with OCLC's SCS

The Maine Shared Collections Cooperative (<http://www.maineinfonet.org/mscs/>) is expanding its work with OCLC's Sustainable Collection Services (<https://www.oclc.org/en/sustainable-collections.html>) on a shared print monographs retention project to analyze the group's collections and ensure that copies of important print works are identified, retained, and shared among group members. The Maine Shared Collections Cooperative (MSCC), founded by eight of Maine's largest libraries along with Maine InfoNet, the state's consortium, worked with Sustainable Collection Services to implement a shared approach to the management of print collections in the state in 2013. That four-year project, funded in part by the Institute of Museum and Library Services, covered legacy print monograph titles that were published or acquired before 2003. The new project, which began in January 2019, has been expanded to include analysis of holdings from 20 additional libraries. The 28 institutions participating include both academic and public libraries, which is unusual for a shared-print project, and will focus on titles published or acquired between 2003 and 2012. The new MSCC project is primarily self-funded by the participating libraries, but generous support from the Maine State Library has allowed smaller public libraries to participate this time around. The new project is expanding to build on the success of the 2013 project with Sustainable Collection Services. Sustainable Collection Services (SCS) provides tools and services to help manage, share, archive, or remove monographs to ensure there are sufficient copies for future use. Among the tools used by SCS is GreenGlass, a web application that allows single libraries and library groups to explore and visualize their collections in the context of collective collections. This analysis supports informed collection management decisions. The MSCC project focuses first on shared retention scenarios, based on the bibliographic, circulation, and item data provided by MSCC. Retention models will be defined at the group level, and treatment of those titles will be decided collaboratively. Once retention commitments have been identified, individual libraries will be able to act independently and according to local needs on other holdings, transferring or withdrawing as needed. MSCC was one of the first groups to work with Sustainable Collection Services on a shared print monographs retention project and has registered its retention commitments in WorldCat, the world's most comprehensive database of information about library collections. MSCC registered 1.4 million commitments for retention following the 2013 project, which is nearly 1 monograph for every resident of Maine. More about the Maine Shared Collections Cooperative is on the website, along with a list of participating member institutions (<http://www.maineinfonet.org/mscs/about/partners/>). More about Sustainable Collection Services is on the OCLC website.

Member Relations, Advocacy, Governance, and Training

Five Librarians Selected as 2019 IFLA/OCLC Fellows

OCLC, along with the International Federation of Library Associations and Institutions (IFLA) (<http://www.ifla.org/>), has named five librarians selected to participate in the Jay Jordan IFLA/OCLC Early Career Development Fellowship Program (<https://www.oclc.org/en/about/awards/ifla-fellowship-program.html>) for 2019. The program supports library and information science professionals from countries with developing economies. The IFLA/OCLC Fellowship Program provides advanced continuing education and exposure to a broad range of issues in information technologies, library operations, and global cooperative librarianship. With the selection of the five Fellows for the class of 2019, the program will have welcomed 95 librarians and information science professionals from 42 different countries. The 2019 IFLA/OCLC Fellows are:

- John Oluwaseye Adebayo, Chrisland University, Nigeria
- Samar Jammoul, Safadi Public Library, Lebanon
- Davaasuren Myagmar, National Library of Mongolia
- Tracey-Ann Ricketts, National Library of Jamaica
- Ramiro Jose Rico Carranza, Universidad Católica Boliviana San Pablo, Bolivia

During the four-week program, from 16 March through 12 April 2019, the Fellows participate in discussions with library and information science leaders, library visits, and professional development activities. The program is based at OCLC headquarters in Dublin, Ohio, USA. The selection committee for the 2019 Fellowship program included: Ingrid Bon, IFLA; Sarah Kaddu, Makerere University, and 2008 Fellow from Uganda; and Nancy Lensenmayer, OCLC. Watch a video of "A Conversation with the 2018 IFLA/OCLC Fellows" (<https://youtu.be/D64eaahwmfA>), and find more about the IFLA/OCLC Fellowship Program on the OCLC website (<https://www.oclc.org/en/about/awards/ifla-fellowship-program.html>).

Libraries Responding to the Opioid Crisis

Along with WebJunction's partners at the Public Library Association (<http://www.ala.org/pla/>), we've embarked on a research project funded by the Institute of Museum and Library Services to look at how public libraries are responding to the opioid crisis with their communities (<https://www.webjunction.org/explore-topics/opioid-crisis.html>). The project will deliver a series of case studies highlighting public library responses, as well as host cross-sector conversations with non-library organizations, and invite library staff around the country to participate in webinars to hear and share ideas to help libraries respond. Two members of the project's steering committee (<https://www.webjunction.org/explore-topics/opioid-crisis/about.html>) recently shared what has been happening in their libraries through interviews. At the Gates Public Library (NY), assistant director Anna Souannavong perceived a need for discussion and education in her local community on opioid addiction and took action. K.C Williams, director of the Blount County Public Library (TN) has been working to support the county's Recovery Court program through the library. Read more about the both of these libraries and how they are working with the community, and if you have a story to share, you can reach out to us at social@webjunction.org.

Bart Murphy Named OCLC Chief Technology and Information Officer

Bart Murphy, an innovative technology leader with significant application development and infrastructure management experience, has been named Chief Technology and Information Officer of OCLC. Murphy's technology experience spans a diverse set of organizations and industries. He most recently was the Chief Technology Officer of PriorAuthNow, a technology organization that enables streamlining of healthcare access through prior authorization automation. Before joining PriorAuthNow, he was the Chief Information and Technology Officer at York Risk Services Group. The depth of Murphy's technology experience in software development, infrastructure, data management, security, portfolio, and agile management makes him an ideal technology leader for OCLC. That technology leadership earned Murphy a spot among IDG's Computerworld Premier 100 IT Leaders, which recognizes exceptional technology leadership and innovative approaches to business challenges. Murphy will oversee OCLC's global engineering centers. He will be based in the Dublin, Ohio, headquarters.

OCLC Research

Thomas Padilla to Join OCLC Research as Practitioner Researcher-in-Residence

OCLC Research is pleased to announce that Thomas Padilla, currently Visiting Digital Research Services Librarian at the University of Nevada Las Vegas (UNLV) (<https://www.library.unlv.edu/>), will join the division as Practitioner Researcher-in-Residence. In this six-month position, Padilla will investigate and facilitate OCLC's engagement with the library data science community and will help inform OCLC's research agenda. He will work collaboratively across OCLC, OCLC Research, and the Research Library Partnership (RLP) (<https://www.oclc.org/research/partnership.html>), reporting to Andrew K. Pace, Executive Director of Technical Research, to develop an outreach and engagement plan to RLP members and other key stakeholders, plan the program for an in-person event following the 2019 OCLC RLP Research Retreat (<https://www.oclc.org/research/events/2019/042319-oclc-rlp-research-retreat.html>), and

begin building relationships between OCLC and key researchers and data scientists in the field. In addition to his appointment at UNLV, Padilla is currently Principal Investigator of the Andrew W. Mellon Foundation–supported Collections as Data: Part to Whole, and he previously served as Principal Investigator of the Institute of Museum and Library Services–supported Always Already Computational: Collections as Data. Earlier, he was Humanities Data Curator at the University of California Santa Barbara and Digital Scholarship Librarian at Michigan State University. Prior to that he was at the Library of Congress doing digital preservation outreach and education. He holds an MS in Library and Information Science from the University of Illinois at Urbana Champaign, an MA in History from San Francisco State University, and a BA in History from San Francisco State University. Thomas is a member of the Association for Computers and the Humanities Executive Council (2017–2021), the WhatEvery1Says Advisory Board, and the ARL Fellowship for Digital and Inclusive Excellence Advisory Group.

OCLC Research and euroCRIS Release Report on International RIM Practices

OCLC Research (<https://www.oclc.org/research/home.html>) and euroCRIS (<http://www.eurocris.org/>), the international organization for research information, have published a joint research report, *Practices and Patterns in Research Information Management: Findings from a Global Survey* (<https://www.oclc.org/research/publications/2018/oclcresearch-practices-patterns-research-information-management/report.html>), which examines how research institutions worldwide are applying research information management (RIM) practices. RIM is the aggregation, curation, and utilization of information about research and is emerging as an area of increasing interest and relevance in many university libraries. RIM systems, also broadly known as current research information systems (CRISs), are gaining interest and attention worldwide for their contribution in dealing with new policies on open science, research funding, and national assessment. To examine the state of RIM practices worldwide, OCLC Research and euroCRIS jointly developed a web-based survey (<https://www.oclc.org/en/news/releases/2017/201728dublin.html>) that was administered from October 2017 through February 2018 that yielded 381 responses from 44 countries, demonstrating the global nature of RIM activities. The report, written by a working group comprised of experts from both organizations, details the complexity of research information management practices. It examines how commercial and open-source platforms are becoming widely implemented across regions, coexisting with many region-specific solutions as well as locally developed systems. It also considers the factors that have led to the need for complex, cross-stakeholder teams to support institutional RIM activities, which increasingly includes the library. The report, along with the full data set, banner tables, and the survey instrument, are available on the OCLC Research website (<https://www.oclc.org/research/home.html>).

Linked Data Prototype Project Wraps Up

In 2017 and 2018, several research, academic, public, and federal libraries joined with OCLC in a joint research project prototyping a new suite of linked data services. This unique project uses the out-of-the-box services from Wikibase and a high-quality set of name entities available from FAST, VIAF, and Wikidata to prototype services to:

- 1) Reconcile names for people, organizations, concepts, places, and events against an index based on entities, returning language-tagged headings and persistent identifiers; and
- 2) Create, edit, and share entity descriptions while also adding contextual relationships between entities, beyond what's possible with traditional bibliographic and authority data.

The project has just wrapped up and there are several ways to learn more about this collaboration.

- Watch a webinar that sums up the project and results (<https://www.oclc.org/research/events/2018/103018-linked-data-prototype-managing-bibliographic-data.html>).
- Read Andrew K. Pace's Next blog post on productive linked data (<http://www.oclc.org/blog/main/linked-data-in-libraries-from-disillusionment-to-productivity/>).
- Read the OCLC Member story, highlighting feedback from the library participants (<https://www.oclc.org/en/member-stories/ld-prototype.html>).
- Explore the Linked Data Wikibase Prototype project including background, news, and presentations (<https://www.oclc.org/research/themes/data-science/linkeddatabase/linked-data-prototype.html>).

Explore Your Library's Role in RDM with New Webinar Recordings

A major focus of the OCLC Research Library Partnership (RLP) (<https://www.oclc.org/research/partnership.html>) is engaging partner intuitions around issues facing libraries; and over the last few months the RLP has held three webinars and convened a complimentary interest group dedicated to the emerging topic of research data management (<https://www.oclc.org/research/themes/research-collections/rdm.html>) and the role that libraries are and could play in this area. Though the live webinars were held for RLP member institutions only, now the three-part series of webinars is available as recordings, open for anyone to watch on demand.

- Understanding Institutional Research Data Management (RDM) Services (<https://www.oclc.org/research/events/2018/100218-understanding-institutional-research-data-management-services.html>)

This first webinar in the series introduces the ways in which RDM services are developing at research universities worldwide and offers a model of RDM services to support discussion and decision making. Led by Senior Research Scientist Brian Lavoie, you can gain an understanding of the major trends shaping the scholarly record of the 21st century, learn about RDM—a key aspect of today’s scholarly record—and explore examples of how universities are meeting the RDM needs of their faculty and students.
- Identifying and Acting on Incentives When Planning RDM Services (<https://www.oclc.org/research/events/2018/111318-incentives-when-planning-rdm-services.html>)

Bryant and Senior Research Scientist Ixchel M. Faniel, continue exploring the factors influencing institutional decision making when developing resources and support for research data management. Bryant presents a model to identify and act on locally relevant incentives, e.g. compliance, evolving scholarly norms, institutional strategy, and researcher demand. Faniel focuses on researchers’ demand, given their data management, sharing, and reuse practices and needs.
- Acquiring RDM Services for Your Institution (<https://www.oclc.org/research/events/2018/120418-acquiring-rdm-services-for-your-institution.html>)

The final webinar in the series highlights key choices in acquiring RDM services, with an emphasis on the internal/external sourcing decisions, and the importance of partnerships with stakeholders both on campus and beyond. Presenters Bryant and Lavoie examine how institutions are making decisions about infrastructures, services, and personnel to support local RDM services.

Additionally, the RLP created a Research Data Management Interest Group (<https://www.oclc.org/research/partnership/interest-groups/rdm-interest.html>) to engage directly with OCLC Research and with each other, using the RDM frameworks offered in *The Realities of Research Data Management* report series (<https://www.oclc.org/research/publications/2017/oclcresearch-research-data-management.html>) to explore local conditions, understand practices of other research institutions, and plan service offerings. Read more about the interest group in this article by Brian Lavoie (<http://hangingtogether.org/?p=6889>). Although the interest group is wrapping up, you can download learner guides (<https://www.oclc.org/research/partnership/interest-groups/rdm-interest.html>) from the interest group page that correspond with each webinar and contain information, discussion questions, and recommended reading.